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| **Pallavi Katpalliwar**  Contact No: **+19722920903**  **Pallavireddy077@gmail.com** | See the source image |

Career objective

Seeking a challenging career in the field of Automation, in a professionally managed company with learning and growth opportunities to improve my skills.

Professional Summary

* Around 6+ years of experience out of which 3+ years on Robotic Process Automation (RPA) UiPath with proven skills in RPA on Insurance, Finance, Oil, Gas domain, Telecommunication and Health Care domain.
* Having good knowledge all automation types like, Windows, Web, Api and legacy applications.
* Proficient at grasping new technical concepts and utilizing the same in a productive manner.
* Involved in problem solving, Time management & Process management.
* Having strong knowledge and experience on Excel, Pdf automation, Data scrapping, Recordings, Exception handling, Orchestrator
* Experience in Agile Development Environment.
* Experience with version control tools like GIT.

**Technical skills**

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| Languages | C# .Net, HTML |
| Case Tools | **UiPath Studio, UiPath Robot, UiPath Orchestrator.** |
| Tools & Utilities | UiPath Studio, Visual Studio, Visual Studio Code. |
| Domain Knowledge | Robotic Process Automation. |
| Databases | Windows SQL Server 2016. |
| Operating Systems | Windows 10, Window Server 2018. |

**Certifications and Trainings**

UiPath RPA Advance Developer Certification

**Experience Summary**

* Working as Software Developer in Vengai Software Solution Pvt. Ltd. , Hyderabad.

Roles and Responsibilities

* Developed and delivered end-to-end automation solution using UiPath.
* Check the RPA feasibility to implement automation solutions.
* Created end-to-end solutions involve feasibility study, Architecture design, development, testing and deployment.
* Gathering detailed requirements from Client for business requirements.
* Worked with business teams to create PDD (Process Design Document) and high-level process flows.
* Facilitating Integration and User Acceptance Testing.
* Designed multiple workflows using **RE-Framework** in **UiPath** and Worked on **UiPath Orchestrator** in the deployment of an Automation process.
* Experience in staging and deploying the automation solution into test and live environments.
* Design, build, and maintain efficient, reusable, and reliable Automation.
* Extensively worked on debugging application for fixing bugs and Production support.
* Merging the different workflows
* Experience in UiPath Re Framework along Orchestrator configurations for controlling and monitoring robots and jobs, creating assets, tenant configurations, queues, transactions and scheduling of jobs.

**Project 1:**

**Role** : RPA Developer

**Technologies** : UiPath.

**Project** : Telecom data Automation

**Project Description:** Bot need to fetch the document ids from the API, for each document ids we have download file where we have all the details of customer and extract all required information and update in client application. This automation is built on multi-bot architecture where dispatcher executes every 10 min to add items to orchestrator and performer is triggered based on new queue items from dispatcher.

**Responsibilities:**

* Gathering detailed requirements from Client for business process understanding.
* Understanding the client business requirement clearly and design Automation process based on PDD.
* Used Data base automation activities to connect SQL Server and extracted the required customer data and write into Excel sheets in efficient way.
* Used Data Scraping to get structured data from web pages and manipulated the selector attributes to further automate the related web pages thereby reducing the time to re scrape every page.
* Worked on Excel Automation using various excel activities in Ui path.
* Prepared SDD to give a clear understanding of automated process and process flow mechanism.
* Fixing bugs raised by QA team.

**Project 2:**

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| **Role** | : | RPA Developer |
| **Technologies :** | | UI Path |

**Project :** Health First Billing Information Extraction

**Project Description:** Robotic Process Automation bot automates the process of Billing System report extraction and validation process. Process contains multiple applications like web-based Billing System portal and extract the reports for all invoices from PDF’s and extract information using various regex expressions and extracted data is validated by applying business logics and filters and final report is generated and sent to respective stakeholders.

**Responsibilities:**

* Gathering detailed requirements from Client for business requirements.
* Understanding the client business requirement clearly and design Automation process based on PDD given by Business analyst.
* Worked on PDF automation using utilities like Read PDF text, Read PDF with OCR, and Anchor base to accurately read and extract data from PDF.
* Design, build, and maintain efficient, reusable, and reliable Automation.
* Facilitating Integration and User Acceptance Testing.
* Involved in deployment of automation in user’s environment.

**Project 3**

**Role** **:** RPA Developer

**Technologies** **:** UI path

**Project :** Fiber link down

**Project Description:**

This multi bot automation consists of a dispatcher and multiple performers. For a dispatcher bot must login to the Integrity Application, bot have interact with the UI of the application and need to apply so many filter operations and generated data is extracted for which business rules must be applicated and have to store into this in queue items in orchestrator.

Performers are triggered based on queue trigger here it need to log in web application and fill the blocks with the queue items which retrieved from the queues with the customer details and some customized message also must send emails to the customers.

**Responsibilities:**

* Gathering detailed requirements from Client for business requirements.
* Understanding the client business requirement clearly and design Automation process based on PDD given by Business analyst.

**Project 4 : Member Enrollment**

**Role** **:** RPA Developer

**Technologies**  **:** UiPath

**Project Description:** Member Enrollment Automation is processing enrolling multiple members details into the application from the excel sheets. In this project within single click automation starts and it will fetch the excel sheet from the shared drive and pass the data to the window-based application and finally created a standard email with benefit summary as PDF file attachment readily available to send to the customer. The primary goal of the project is to identify existing huge time taking, repetitive, manual processes and provide innovative automated solutions. Improving customer satisfaction by enhancing quality through error reduction and provide cost savings. Robots are designed to ensure high quality products with error free to improve customer satisfaction and provide cost savings.

**Responsibilities**

* Developed both web and window automations.
* Participated online meetings to demonstrate the capabilities of RPA for on-going projects.
* Extensively worked on debugging application for fixing bugs and Production support.
* Merging the different workflows.

**Project 5:**

**Project** : Emblem Health PCP Information Extraction

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| **Role** | : | Developer |
| **Technologies** : | | UI Path. |

**Project Description:**

Robotic Process Automation BOT automates the process of PCP report extraction and validation process. Pre-Implementation of RPA BOT, Business Process team has to login to PCP portal is web based application and it will extracts the reports from given date to end date for all Claim No requests by applying business logics and filters to get periodic data from the portal and paste into excel. Process Analyst assigns this task to Process Developer to extract and validate which involves long processing time to perform task acknowledge back to process analyst.

**Responsibilities:**

* Gathering detailed requirements from Client for business requirements.
* Design, build, and maintain efficient, reusable, and reliable Automation.
* Facilitating Integration and User Acceptance Testing.
* Involved in deployment of automation in user’s environment.

Academic Qualification

* Bachelor’s in computer science, Gondwana University in 2015

Significant Highlights

* Participated in UiPath internal and external hackathons provided custom solutions.
* Top-Performer of the Month.
* Guiding the team to manage queues in the absence of manager by meeting all SLA’s.
* Handling escalations and providing resolutions accordingly.